



COVID-19 Resources & Information for Children, Families and Adults

Who do I call if I need support? (707) 253-4540



Napa County Information Line: Information and support related to COVID-19. Call **(707) 253-4540** (Monday-Friday, 9-12 p.m. and 1-5 p.m.) Call-center staff speak English and Spanish and can provide referrals to critical information and resources:

- | | | |
|----------------------------|---------------------------------|--------------------------|
| Food Assistance | Mental Health | Utilities |
| Health Coverage | Financial Assistance | Housing topics |
| Testing Information | Health Order Information | General questions |

FOOD AND EMPLOYMENT ASSISTANCE

Apply for **CalFresh** emergency assistance. Emergency assistance applications are by phone appointment: **(707) 253-4511**.

Apply for **CalWorks** employment assistance. Emergency services by phone appointment: **(707) 253-4511**.

WIC supplemental food assistance for children ages 0-5, pregnant and postpartum women: **(707) 253-4853**

HEALTHCARE RESOURCES

County Healthcare Information: Medi-Cal is for low-income children and adults. There are different types and an eligibility worker at the County will be able to explain which program is best for a client's situation.

- Main: **(707) 253-4511**
- Toll Free: **(800) 464-4214**
- TTY: **(800) 877-8339**

Community Health Initiative (CHI): CHI's offers health insurance enrollment and re-enrollment assistance as well as personal follow-up to assist you in accessing services through Medi-Cal, Medicare and Covered California. Contact CHI to schedule an appointment. Main: **(707) 227-0830**.

EMERGENCY FINANCIAL ASSISTANCE

Emergency Financial Assistance offered through On the Move and Up Valley Family Centers

For assistance in determining eligibility for financial assistance programs, please contact:

- For American Canyon, Napa, and Yountville: Call **(707) 363-8390** or email efa@onthemovebayarea.org
- North Napa County (north of Yountville): Call **(707) 965-5010** or email efa@upvalleyfamilycenters.org

Season of Sharing (SOS) for individuals and families in crisis to pay for housing and emergency needs that cannot be met through other resources. Assistance includes rental/mortgage payment assistance, security deposit, medical equipment not covered by insurance, delinquent utilities, non-routine auto repairs (restrictions apply), and critical dental cost. **(707) 299-1890**.

Family and Community Resource Centers: These centers can help with general questions about food access and provide range of family support services.

- Up Valley Family Centers **(707) 965-5010**
- On the Move **(707) 363-8390**
- ParentsCAN **(707) 253-7444**
- Puertas Abiertas **(707) 224-1786**
- Catholic Charities **(707) 890-0211**
- Cope Family Center **(707) 252-1123**
- NEWS **(707) 252-3687**
Services to support victims of domestic & sexual abuse.

MENTAL HEALTH RESOURCES

Aldea Children & Family Services is available by phone for children's mental health needs while shelter-at-home order is in place: **(707) 253-0123**. Aldea family wellness support line: **707-543-1152** (8 a.m. – 8 p.m. daily).

Exodus Recovery Crisis Stabilization Services offers mental health crisis services. Open 24/7 crisis line: **(707) 253-4711**.

LGBTQ Connection offers LGBTQ-friendly, free, drop-in counseling by phone appointment Main: **(707) 948-6640**.

Mentis: Napa's Center offers affordable mental health care to individuals of most ages in English and Spanish. Mentis Intake Line is available by phone while shelter-at-home order is in place **(707) 255-0966 extension 132**.

Napa County Mental Health offers mental health assessments and referrals to a variety of other mental health services. Napa County Mental Health is currently operating a warm line support service (Monday through Friday 8 a.m. -5 p.m.) for individuals of all ages who are experiencing anxiety, stress, worry, depression, etc. related to COVID-19. Call **(707) 259-8151** or **(800) 648-8650**.

Child Welfare Emergency Line. Call **(707) 253-4261** or Toll Free at **(800) 464-4216** (After Hours) to report cases of child abuse or neglect.