

# Programs & Services

**Strategies:** increase access to resources | work with partners to advance our goals  
support people in times of crisis | build capacity for leadership across generations



## Economic Success

- Free tax preparation
- Adult education - ESL/GED classes, adult literacy in Spanish, computer literacy
- Access to safety net services
- Linkages to employment related resources

## Children, Youth & Schools

- Early learning programs
- Youth mentoring & diversion
- Family engagement
- Summer learning, tutoring
- Community Schools Initiative

## Family & Senior Services

- Case management
- Domestic violence services
- Parenting education
- Linkages to counseling and other professional services
- Senior-focused service referrals and workshops

## Community Engagement

- Citizenship classes, legal services, education on rights/responsibilities
- Promotoras Program
- Drug free communities coalition
- Voter registration and education

Our guiding principles: trust, dignity, respect and cultural sensitivity, equity and collaborative action.

## UpValley Family Centers

### Our Vision

We envision that through healthy relationships and networks of support, all people are safe, valued and prepared to create the future they want for themselves, their families and their community.

### Our Mission

UpValley Family Centers provide guidance, support and resources in the community, in the home and for the individual, so that everyone can achieve a better life.

### Our Model

The UpValley Family Centers are based on a *family resource center model* of serving our community. We are strengths-based, culturally-relevant and bring together services and activities that educate, develop skills and promote health and well-being. This prevention model is endorsed by California Department of Social Services as a best practice for serving families and strengthening communities. We serve children, youth, adults and seniors who live or work in the rural communities of Calistoga, St. Helena, Deer Park, Angwin, Pope Valley, Lake Berryessa, Oakville, and Rutherford.

#### OUR LOCATIONS

1500 Cedar Street, Calistoga  
Onsite at Calistoga Elementary School

1608 Lake Street, Calistoga  
Onsite at Calistoga Junior Senior High School

1705 Washington Street, Calistoga  
Next to farmworker housing & co-located with HHS

1440 Spring Street, St. Helena  
Close to Main Street, next to Presbyterian Church

1316 Hillview Place, St. Helena  
Onsite at RLS Middle School

#### BUDGET & STAFFING

UVFC's 2017-18 operating budget is \$2,380,935 (revised in January 2018). Our revenue mix is: 28% government contracts, 27% private foundations, 26% annual fund (individuals, corporate, events), 13% fire-related revenue, and 6% earned revenue. At the time of the merger in February 2014, our operating budget was \$1.2 million.

We have 27 staff members, including 19 full-time staff and 7 part-time staff, growing from a total of 15 staff at the time of the merger in February 2014.