



Creating a future of opportunity.

Our Vision

We envision that through healthy relationships and networks of support, all people are safe, valued and prepared to create the future they want for themselves, their families and their community.

Our Mission

UpValley Family Centers provide guidance, support and resources in the community, in the home and for the individual, so that everyone can achieve a better life.

Our Model

The UpValley Family Centers are based on a *family resource center model* of serving our community. We are strengths-based, culturally-relevant and bring together services and activities that educate, develop skills and promote health and well-being. This prevention model is endorsed by California Department of Social Services as a best practice for serving families and strengthening communities. We serve youth, adults and families who live and work in the rural communities of Calistoga, St. Helena, Deer Park, Angwin, Pope Valley, Lake Berryessa, Oakville, and Rutherford.

Our Impact

Demographics and Service Numbers

- UpValley Family Centers served 3,487 individuals in 2016 from babies to seniors.
- Of all individual clients served, 72% were Latino, 15% Caucasian, and 13% other.
- 90% of families served are low-income (200% of the federal poverty level); approximately 13% of upvalley residents live below the federal poverty level.
- 80% of families served have children ages 0-18.
- 53% of our clients speak Spanish as their primary language.

Key Accomplishments

- 100% of uninsured children we served were connected to health insurance.
- 90% of youth in CLARO/CLARA report more positive relationships with other students.
- 78% of parents in our early literacy program read to their child at least 3 times/week.
- For the 2016 tax year, our free tax assistance program reached 581 low-income households generating \$703,521 in refunds, averaging \$1,210/family.
- We have helped over 200 residents to apply for US citizenship since 2014.

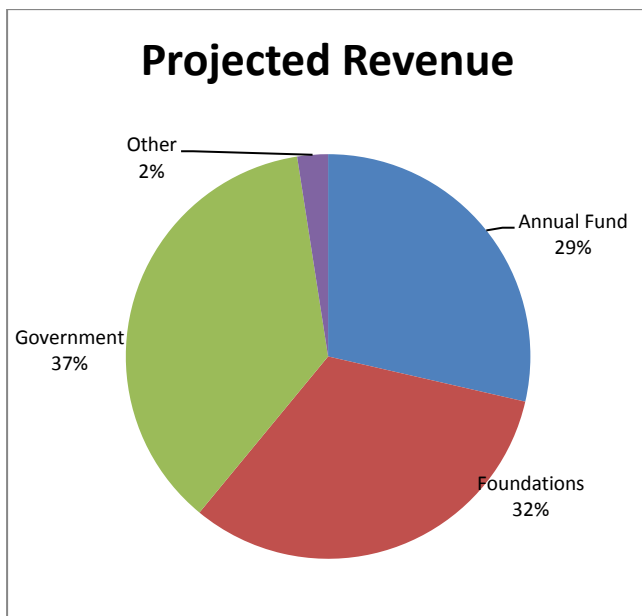
Program Summary

Our staff provide services in English and Spanish to promote healthy, positive outcomes for individuals - from babies to seniors. *Our program areas are:*

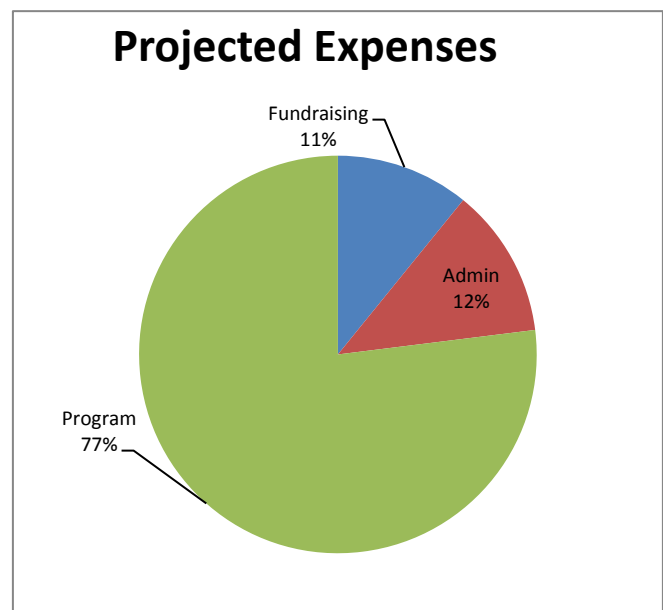
- **Community Connections:** Guided resource and referrals; drop-in availability. We partner with over 40 local organizations to bring services to UpValley residents.
- **Health & Wellness:** Case management, domestic violence assistance, health insurance applications, drug and alcohol prevention and education
- **Education:** Parent education, school readiness/summer bridge, early literacy programs, parent/child playgroups, youth mentoring (CLARO/CLARA)
- **Economic Success:** Emergency assistance for families in crisis, free tax preparation, financial literacy classes, employment assistance, workforce development classes
- **Immigrant Integration:** Outreach, education and application assistance for citizenship and other immigration benefits, community involvement, ESL classes
- **Seniors:** Guided referrals, case management, resource fairs, educational workshops

Budget

Our 2017-18 operating budget is \$1.9 million. Our projected revenues are noted below.



UVFC REVENUES



UVFC EXPENSES